

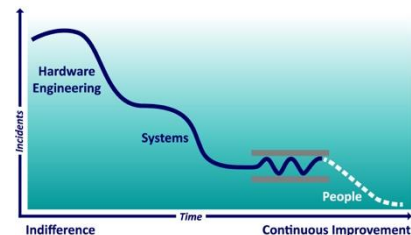
## “Improved employee engagement in the vital subject of safety, with significant productivity and efficiency improvements as a result”

### The client:

PD Ports is an award-winning UK ports business offering end to end supply chain solutions. PD Ports operates at many key UK ports and logistics centres with a growing European presence.

### Their challenge:

PD Ports had a good but plateauing accident performance across a group of diverse port handling, warehousing and transport activities



**How they are succeeding:** Engagement with *RyderMarsh OCAID Limited*

Having **researched the market** to identify a **partner** to help them deliver something **radically different**, PD Ports invited *RyderMarsh* to conduct an employee attitude survey.

“The **feedback** from that survey convinced us that **engaging with** a *RyderMarsh OCAID* consultant to design and deliver a programme of **behavioural change** with specific relevance to employee, contractor and visitor safety was the **right thing to do**”

### The outcomes:

PD Ports have since delivered the programme in approximately one third of their business, with the result of **significantly improved employee engagement** in the vital subject of safety. The establishment of ‘**Safety Champions**’ teams in several locations has proven **particularly successful**, with many ideas for safety, and subsequently productivity and efficiency improvements, coming from those teams and their colleagues.

The demand within the Company from those who haven’t yet experienced the behavioural change programme is pronounced, and PD Ports will now, having worked closely with *RyderMarsh OCAID* to review and refine the programme, roll the activity out across the remainder of our locations by early 2015’.

*Russ McCallion - Group Human Resources Director - PD Ports Limited*